BUREAU OF INDIAN STANDARDS

Program of Work

SSD 2 : Travel, Tourism and Hospitality Services

Scope: 1) Standardization in the area of Travel, Tourism, Hospitality and related services viz. diving services, health tourism, tourist information and reception services at tourist information offices, golf services, beaches, natural protected areas, adventure tourism, yacht harbours, coastal tourism, environmentally friendly accommodation establishment and rural tourism. 2) Coordination of work with ISO/TC 228 – ISO technical committee on Tourism and Related Services

Liaison: **ISO TC-228 (P):** *Tourism and related services* **ISO TC-228 (P):** *Diving services* **ISO TC-228 (P):** *Sustainable tourism* **ISO TC-228 (P):** *Accommodation* **ISO TC-228 (P):** *Adventure tourism* **ISO TC-228 (P):** *Tourist information and reception services* **ISO TC-228 (P):** *Exhibitions and events* **ISO TC-228 (P):** *Semantics Applied to Tourism*

Published Standards

S.No	IS No.	TITLE	Reaffirm M-Y	No. of Amds	Eqv.
1	IS/ISO 11107:2009 ISO 11107 : 2009 ISO 11107	Recreational Diving Services - Requirements for Training Programmes on Enriched Air Nitrox (EAN) Diving		-	Identical under single numbering
2	IS/ISO 11121:2017 ISO 11121 : 2017 ISO 11121:2017	Recreational Diving Services - Requirements for Introductory Programmes to Scuba Diving		-	Identical under single numbering
3	IS/ISO 13009:2015 ISO 13009 : 2015 Reviewed In : 2024 1SO 13009:2015	Tourism and Related Services - Requirements and Recommendations for Beach Operation	May, 2024	-	Identical under dual numbering
4	IS/ISO 13289:2011 ISO 13289 : 2011 ISO 13289:2011	Recreational Diving Services - Requirements for the Conduct of Snorkelling Excursions		-	Identical under single numbering
5	IS/ISO 13293:2012 ISO 13293 : 2012 ISO 13293 : 2012	Recreational diving services- Requirements for Gas Blender Training Programmes		-	Identical under single numbering
6	IS/ISO/TS 13811:2015 ISO/TS 13811 : 2015 ISO 13811 : 2015	Tourism and Related Services - Guidelines on Developing Environmental Specifications for Accommodation Establishments		-	Identical under single numbering
7	IS 16312:2015 ISO 21103 : 2014 Reviewed In : 2020 ISO 21103 : 2014	Adventure Tourism - Information for Participants	November, 2020	-	Identical under dual numbering
8	IS 16316:2022 ISO 21102	Adventure tourism Leaders Personnel competence		-	Identical under single numbering

	ISO 21102				
9	IS 16317:2025 ISO 14785:2024 ISO 14785:2024	Tourism and Related Services - Tourist Information Services - Requirements and Recommendations (first revision)		-	Identical under dual numbering
10	IS 16317:2015 ISO 14785 : 2014 Reviewed In : 2020 ISO 14785:2024	Tourist Information Offices - Tourist Information and Reception Services - Requirements	November, 2020	-	Identical under dual numbering
11	IS 16441 (Part 1):2017 ISO 24802-1 : 2014 Reviewed In : 2021 ISO 24802-1:2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 1 Level 1	October, 2021	-	Identical under dual numbering
12	IS 16441 (Part 2):2016 ISO 24802-2 : 2014 Reviewed In : 2021 ISO 24802-2 : 2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 2 Level 2	October, 2021	-	Identical under dual numbering
13	IS 16442 (Part 1):2016 ISO 24801-1 : 2014 Reviewed In : 2021 ISO 24801-1 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 1 Level 1 - Supervised Diver	October, 2021	-	Identical under dual numbering
14	IS 16442 (Part 2):2016 ISO 24801-2 : 2014 Reviewed In : 2021 ISO 24801-2 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 2 Level 2 - Autonomous Diver	October, 2021	-	Identical under dual numbering
15	IS 16442 (Part 3):2016 ISO 24801-3 : 2014 Reviewed In : 2021 ISO 24801-3 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 3 Level 3 - Dive Leader	October, 2021	-	Identical under dual numbering
16	IS/ISO 17679:2016 ISO 17679 : 2016 ISO 17679 : 2016	Tourism and Related Services - Wellness Spa - Service Requirements		-	Identical under single numbering
17	IS 17942:2022 ISO 22525	Tourism and related services - Medical tourism - Service requirements (ISO 22525 : 2020, MOD)		-	Modified/Technically Equivalent
18	IS/ISO 18065:2015 ISO 18065 : 2015 ISO 18065	Tourism and Related Services - Tourist Services for Public Use Provided by Natural Protected Areas Authorities - Requirements		-	Identical under single numbering
19	IS 18119:2023 ISO 21621:2021 ISO 21621:2021	Tourism and related services - Traditional restaurants - Visual aspects, decoration and services		-	Identical under dual numbering
20	IS 18120:2023 ISO 21902:2021 ISO 21902:2021	Tourism and related services - Accessible tourism for all - Requirements and recommendations		-	Identical under dual numbering
21	IS 18230:2023 18513	Tourism services Hotels and other types of tourism accommodation Vocabulary		-	Modified/Technically Equivalent
22	IS 18373:2023 ISO 23405 ISO 23405	Tourism and related services - Sustainable tourism - Principles, vocabulary and model		-	Identical under dual numbering
23	IS 18382:2023	TOURISM AND RELATED		-	Identical under dual

SI. No.	IS No.	Title			Remarks
	ISO 21620:2021 ISO 21620:2021	SERVICES - HERITAGE HOTELS - EQUIPMENT AND SERVICE REQUIREMENTS			numbering
24	IS/ISO 20611:2018 ISO 20611 ISO 20611	Adventure Tourism - Good Practices for sustainability - Requirements and recommendations		-	Identical under single numbering
25	IS/ISO 21101:2014 ISO 21101 : 2014 Reviewed In : 2020 21101:2014	Adventure Tourism - Safety Management Systems - Requirements	November, 2020	-	Identical under dual numbering
26	IS/ISO 21401:2018 ISO 21401:2018 ISO 21401:2018	Tourism and related services - Sustainability management system for accommodation establishments - Requirements		-	Identical under single numbering
27	IS/ISO 21416:2019 21416 21416	Recreational diving services - Requirements and guidance on environmentally sustainable practices in recreational diving		-	Identical under single numbering
28	IS/ISO 21417:2019 ISO 21417 ISO 21417	Recreational diving services- Requirements for training on environmental awareness for recreational divers		-	Identical under single numbering
29	IS/ISO 22483:2020 ISO 22483 ISO 22483	Tourism and related services - Hotels - Service requirements		-	Identical under single numbering
30	IS/ISO 24803:2017 ISO 24803 ISO 24803	Recreational diving services - Requirements for recreational diving providers		-	Identical under single numbering
31	IS/ISO 25639-1:2008 Identical Identical	Exhibitions, shows, fairs and conventions Part 1: Vocabulary		-	Identical under single numbering
32	IS/ISO 25639-2:2008 Identical Identical	Exhibitions shows fairs and conventions Part 2: Measurement procedures for statistical purposes		-	Identical under single numbering
33	IS/ISO 3163:2022 ISO/3163:2022 ISO/3163:2022	Adventure Tourism Vocabulary		-	Identical under single numbering

Standards under Development

Projects Approved

SI. No.	Doc No.	Title
		No Records Found

Preliminary Draft Standards

SI. No.	Doc No.	Title
		No Records Found

Drafts Standards in WC Stage

SI. No.	Doc No.	Title
1	SSD 2 (28717)	Adventure Tourism - Safety Management Systems - Requirements Amendment - 1

**Draft Standards Completed WC Stage**
SI. No.	**Doc No.**	**Title**
1	SSD 2 (26074)	Organization of Exhibitions - Recommendations and Requirements
2	SSD 2 (27184)	Sustainable Beaches Operation Requirements and Recommendations
3	SSD 2 (28735)	Sustainable tourism Indicators for organizations in the tourism value chain Requirements and guidance for use

**Finalized Draft Indian Standard**
SI. No.	**Doc No.**	**Title**
*No Records Found*

**Finalized Draft Indian Standards under Print**
SI. No.	**Doc No.**	**Title**
1	SSD 2 (27441)	Adventure tourism Cyclotourism Requirements and recommendations
2	SSD 2 (27687) Revision of: IS/ISO 25639:2008	Exhibitions and Events Part 1 Vocabulary
3	SSD 2 (27757)	Tourism and Related Services Online Travel Agency OTA Guidelines for Online Accommodation Booking Platform Services
4	SSD 2 (27759)	Tourism and Related Services - Restaurants and Catering - Vocabulary

Total Published Standards:31 Total Standards Under development:8

Aspect Wise Report

Product : 0

Code of Practices : 0

Methods of Test : 0

Terminology : 3

Dimensions : 0

System Standard : 1

Safety Standard : 0

Others : 0

Service Specification : 28

Process Specification : 0

Unclassified : 0

**Annexure-I :List of Indian Standards Withdrawn/Superseded**
SI. No.	**IS No. & Year**	**Title**
*No Records Found*

**Annexure-II :List of Indian Product Standards**
SI. No.	**IS No. & Year**	**Title**
*No Records Found*