

BUREAU OF INDIAN STANDARDS

Program of Work

SSD 2 : Travel, Tourism and Hospitality Related Services

Scope: *a) Standardization in the area of Travel, Tourism, Hospitality and related services viz. diving services, health tourism, tourist information and reception services at tourist information offices, MICE and Events, Wildlife Tourism, golf services, beaches, natural protected areas, adventure tourism, yacht harbours, coastal tourism, environmentally friendly accommodation establishment and rural tourism.*
b) Coordination work with:
i) ISO/TC 228 – Tourism and Related Services
ii) ISO/TC 354 – Events – Sustainability Management and other aspects.

Liaison: **ISO TC-228 (P): Tourism and related services ISO TC-228 (P): Diving services ISO TC-228 (P): Sustainable tourism ISO TC-228 (P): Accommodation ISO TC-228 (P): Adventure tourism ISO TC-228 (P): Tourist information and reception services ISO TC-228 (P): Exhibitions and events ISO TC-228 (P): Semantics Applied to Tourism ISO TC-228 (P): Tourism and related services ISO TC-228 (P): Diving services ISO TC-228 (P): Sustainable tourism ISO TC-228 (P): Accommodation ISO TC-228 (P): Adventure tourism ISO TC-228 (P): Tourist information and reception services ISO TC-228 (P): Exhibitions and events ISO TC-228 (P): Semantics Applied to Tourism ISO TC-354 (P): Events – sustainability management and other aspects**

Published Standards

S.No	IS No.	TITLE	Reaffirm M-Y	No. of Amds	Eqv.
1	IS/ISO 11107:2009 ISO 11107 : 2009 ISO 11107	Recreational Diving Services - Requirements for Training Programmes on Enriched Air Nitrox (EAN) Diving		-	Identical under single numbering
2	IS/ISO 11121:2017 ISO 11121 : 2017 ISO 11121:2017	Recreational Diving Services - Requirements for Introductory Programmes to Scuba Diving		-	Identical under single numbering
3	IS/ISO 13009:2015 ISO 13009 : 2015 Reviewed In : 2024 ISO 13009:2015	Tourism and Related Services - Requirements and Recommendations for Beach Operation	May, 2024	-	Identical under dual numbering
4	IS/ISO 13289:2011 ISO 13289 : 2011 ISO 13289:2011	Recreational Diving Services - Requirements for the Conduct of Snorkelling Excursions		-	Identical under single numbering
5	IS/ISO 13293:2012 ISO 13293 : 2012 ISO 13293 : 2012	Recreational diving services- Requirements for Gas Blender Training Programmes		-	Identical under single numbering
6	IS/ISO/TS 13811:2015 ISO/TS 13811 : 2015 ISO 13811 : 2015	Tourism and Related Services - Guidelines on Developing Environmental Specifications for Accommodation Establishments		-	Identical under single numbering

7	IS 16312:2015 ISO 21103 : 2014 Reviewed In : 2020 ISO 21103 : 2014	Adventure Tourism - Information for Participants	November, 2020	-	Identical under dual numbering
8	IS 16316:2022 ISO 21102 ISO 21102	Adventure tourism Leaders Personnel competence		-	Identical under single numbering
9	IS 16317:2025 ISO 14785:2024 ISO 14785:2024	Tourism and Related Services - Tourist Information Services - Requirements and Recommendations (first revision)		-	Identical under dual numbering
10	IS 16441 (Part 1):2017 ISO 24802-1 : 2014 Reviewed In : 2021 ISO 24802-1:2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 1 Level 1	October, 2021	-	Identical under dual numbering
11	IS 16441 (Part 2):2016 ISO 24802-2 : 2014 Reviewed In : 2021 ISO 24802-2 : 2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 2 Level 2	October, 2021	-	Identical under dual numbering
12	IS 16442 (Part 1):2016 ISO 24801-1 : 2014 Reviewed In : 2021 ISO 24801-1 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 1 Level 1 - Supervised Diver	October, 2021	-	Identical under dual numbering
13	IS 16442 (Part 2):2016 ISO 24801-2 : 2014 Reviewed In : 2021 ISO 24801-2 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 2 Level 2 - Autonomous Diver	October, 2021	-	Identical under dual numbering
14	IS 16442 (Part 3):2016 ISO 24801-3 : 2014 Reviewed In : 2021 ISO 24801-3 : 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 3 Level 3 - Dive Leader	October, 2021	-	Identical under dual numbering
15	IS/ISO 17679:2016 ISO 17679 : 2016 ISO 17679 : 2016	Tourism and Related Services - Wellness Spa - Service Requirements		-	Identical under single numbering
16	IS 17942:2022 ISO 22525	Tourism and related services - Medical tourism - Service requirements (ISO 22525 : 2020, MOD)		-	Modified/Technically Equivalent
17	IS/ISO 18065:2015 ISO 18065 : 2015 ISO 18065	Tourism and Related Services - Tourist Services for Public Use Provided by Natural Protected Areas Authorities - Requirements		-	Identical under single numbering
18	IS 18119:2023 ISO 21621:2021 ISO 21621:2021	Tourism and related services - Traditional restaurants - Visual aspects, decoration and services		-	Identical under dual numbering
19	IS 18120:2023 ISO 21902:2021 ISO 21902:2021	Tourism and related services - Accessible tourism for all - Requirements and recommendations		-	Identical under dual numbering
20	IS 18230:2023 18513	Tourism services Hotels and other types of tourism accommodation Vocabulary		-	Modified/Technically Equivalent
21	IS 18373:2023 ISO 23405	Tourism and related services - Sustainable tourism - Principles,		-	Identical under dual numbering

	ISO 23405	vocabulary and model			
22	IS 18382:2023 ISO 21620:2021 ISO 21620:2021	TOURISM AND RELATED SERVICES - HERITAGE HOTELS - EQUIPMENT AND SERVICE REQUIREMENTS		-	Identical under dual numbering
23	IS 19381:2025	Adventure tourism Cyclotourism Requirements and recommendations		-	
24	IS 19384:2025	Tourism and Related Services Online Travel Agency OTA Guidelines for Online Accommodation Booking Platform Services		-	
25	IS 19385:2025	Tourism and Related Services - Restaurants and Catering - Vocabulary		-	
26	IS 19581:2026	Sustainable Beach Operations - Requirements		-	
27	IS 19625:2026	Organization of Exhibitions - Recommendations and Requirements		-	
28	IS 19633:2026	Sustainable tourism Indicators for organizations in the tourism value chain Requirements and guidance for use		-	
29	IS/ISO 20611:2018 ISO 20611 ISO 20611	Adventure Tourism - Good Practices for sustainability - Requirements and recommendations		-	Identical under single numbering
30	IS/ISO 21101:2014 ISO 21101 : 2014 Reviewed In : 2020 21101:2014	Adventure Tourism - Safety Management Systems - Requirements	November, 2020	-	Identical under dual numbering
31	IS/ISO 21401:2018 ISO 21401:2018 ISO 21401:2018	Tourism and related services - Sustainability management system for accommodation establishments - Requirements		-	Identical under single numbering
32	IS/ISO 21416:2019 21416 21416	Recreational diving services - Requirements and guidance on environmentally sustainable practices in recreational diving		-	Identical under single numbering
33	IS/ISO 21417:2019 ISO 21417 ISO 21417	Recreational diving services- Requirements for training on environmental awareness for recreational divers		-	Identical under single numbering
34	IS/ISO 22483:2020 ISO 22483 ISO 22483	Tourism and related services - Hotels - Service requirements		-	Identical under single numbering
35	IS/ISO 24803:2017 ISO 24803 ISO 24803	Recreational diving services - Requirements for recreational diving providers		-	Identical under single numbering
36	IS/ISO 25639-1:2025 Identical	Exhibitions and Events Part 1: Vocabulary		-	Identical under single numbering
37	IS/ISO 25639-1:2008 Identical Identical	Exhibitions, shows, fairs and conventions Part 1: Vocabulary		-	Identical under single numbering
38	IS/ISO	Exhibitions shows fairs and		-	Identical under single

	25639-2:2008 Identical Identical	conventions Part 2: Measurement procedures for statistical purposes			numbering
39	IS/ISO 3163:2022 ISO/3163:2022 ISO/3163:2022	Adventure Tourism Vocabulary		-	Identical under single numbering

Standards under Development

Projects Approved

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Preliminary Draft Standards

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Drafts Standards in WC Stage

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Draft Standards Completed WC Stage

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Finalized Draft Indian Standard

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Finalized Draft Indian Standards under Print

SI. No.	Doc No.	Title
1	SSD 2 (00499)	Adventure Tourism - Safety Management Systems - Requirements
2	SSD 2 (00508)	Tourist Information Offices - Tourist Information and Reception Services - Requirements
3	SSD 2 (00501)	Adventure Tourism - Leaders - Personnel Competence
4	SSD 2 (00502)	Adventure Tourism - Information for Participants
5	SSD 2 (00507)	Recreational Diving Services - Requirements for the training of scuba instructors - Part 2 Level 2
6	SSD 2 (00506)	Recreational Diving Services - Requirements for the training of scuba instructors - Part 1 Level 1
7	SSD 2 (00505)	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers - Part 3 Level 3 - Dive Leader
8	SSD 2 (00503)	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers - Part 1 Level 1 - Supervised Diver
9	SSD 2 (00504)	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers - Part 2 Level 2 - Autonomous Diver
10	SSD 2 (11454)	Tourism and related services - Requirements and recommendations for beach operation
11	SSD 2 (13527)	Recreational diving services - Requirements for training programmes on enriched air nitrox EAN diving
12	SSD 2 (13528)	Recreational diving services- Requirements for Introductory Programmes to Scuba Diving
13	SSD 2 (13530)	Recreational diving services- Requirements for the conduct of snorkelling excursions
14	SSD 2 (13531)	Recreational diving services- Requirements for Gas Blender Training Programmes
15	SSD 2 (13532)	Tourism and related services - Guidelines on developing environmental specifications for accommodation establishments

16	SSD 2 (13534)	Tourism and related services - Wellness spa - Service requirements
17	SSD 2 (13535)	Tourism and related services - Tourist services for public use provided by Natural protected areas authorities - Requirements
18	SSD 2 (13536)	Adventure Tourism - Good Practices for sustainability - Requirements and recommendations
19	SSD 2 (16289)	Tourism and related services - Hotels - Service requirements
20	SSD 2 (16580)	Tourism and related services - Medical tourism - Service requirements ISO 22525 2020 MOD
21	SSD 2 (17009)	Recreational diving services - Requirements and guidance on environmentally sustainable practices in recreational diving
22	SSD 2 (17013)	Recreational diving services-Requirements for training on environmental awareness for recreational divers
23	SSD 2 (17014)	Recreational diving services - Requirements for recreational diving providers
24	SSD 2 (17141) Revision of: IS 16316:2016	Adventure tourism Leaders Personnel competence
25	SSD 2 (17743)	Tourism services Hotels and other types of tourism accommodation Vocabulary
26	SSD 2 (19575)	Tourism and related services - Sustainability management system for accommodation establishments - Requirements
27	SSD 2 (19628)	Tourism and related services - Traditional restaurants - Visual aspects decoration and services
28	SSD 2 (19629)	Tourism and related services - Accessible tourism for all - Requirements and recommendations
29	SSD 2 (21832)	TOURISM AND RELATED SERVICES - HERITAGE HOTELS - EQUIPMENT AND SERVICE REQUIREMENTS
30	SSD 2 (21843)	Tourism and related services - Sustainable tourism - Principles vocabulary and model
31	SSD 2 (23024)	Adventure Tourism Vocabulary
32	SSD 2 (26074)	Organization of Exhibitions - Recommendations and Requirements
33	SSD 2 (26743) Revision of: IS 16317:2015	Tourism and Related Services - Tourist Information Services - Requirements and Recommendations
34	SSD 2 (27184)	Sustainable Beach Operations - Requirements
35	SSD 2 (27441)	Adventure tourism Cyclotourism Requirements and recommendations
36	SSD 2 (27687) Revision of: IS/ISO 25639:2008	Exhibitions and Events Part 1 Vocabulary
37	SSD 2 (27757)	Tourism and Related Services Online Travel Agency OTA Guidelines for Online Accommodation Booking Platform Services
38	SSD 2 (27759)	Tourism and Related Services - Restaurants and Catering - Vocabulary
39	SSD 2 (28717)	Adventure Tourism - Safety Management Systems - Requirements Amendment - 1
40	SSD 2 (28735)	Sustainable tourism Indicators for organizations in the tourism value chain Requirements and guidance for use
41	SSD 2 (32790)	Tourism and related services - Sustainability management system for accommodation establishments - Requirements
42	SSD 2 (33311)	Recreational diving services Requirements for rebreather instructor training
43	SSD 2 (33312)	Tourism and Related Services Guidance on a Contingency Plan for Infection Prevention and Control IPC in the Exhibition Industry
44	SSD 2 (33330)	Recreational diving services Requirements for artificial open water sites
45	SSD 2 (33331)	Recreational diving services Requirements for rebreather diver training No-decompression diving
46	SSD 2 (33333)	Recreational diving services Requirements for rebreather diver training Decompression diving to 45 m

Total Published Standards:37 Total Standards Under development:46

Aspect Wise Report

Product : 0
Code of Practices : 0
Methods of Test : 0
Terminology : 3
Dimensions : 0
System Standard : 1
Safety Standard : 0
Others : 0
Service Specification : 28
Process Specification : 0

Annexure-I :List of Indian Standards Withdrawn/Superseded
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SI. No.	IS No. & Year	Title
<i>No Records Found</i>		

Annexure-II :List of Indian Product Standards
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SI. No.	IS No. & Year	Title
<i>No Records Found</i>		