

BUREAU OF INDIAN STANDARDS

Program of Work

SSD 11 : Retail, E-commerce & E payment Services Sectional Committee

Scope: 1) Standardization in the field of Management of the services offered by retail, e-commerce and e-payment service providers to conduct business over an electronic network. 2) Coordination with: ISO/TC 321, Transaction assurance in E-Commerce ISO/PC 335, Guidelines for organizations to increase consumer understanding of online terms & conditions

Liaison: **ISO TC-PC/335 (P):** Guidelines for organizations to increase consumer understanding of online terms and conditions **ISO TC-PC 335 /WG 1 (P):** Consumer understanding of online terms and conditions **ISO TC-321 (P):** Transaction assurance in E-commerce **ISO TC-321/WG 2 (P):** Framework **ISO TC- (P):** Guidelines for organizations to increase consumer understanding of online terms and conditions **ISO TC-335 (P):** Consumer understanding of online terms and conditions **ISO TC-321 (P):** Transaction assurance in E-commerce **ISO TC-321 (P):** Framework

Published Standards

S.No	IS No.	TITLE	Reaffirm M-Y	No. of Amds	Eqv.
1	IS 19598:2026	E-COMMERCE- PRINCIPLES AND GUIDELINES FOR SELF-GOVERNANCE		-	

Standards under Development

Projects Approved

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Preliminary Draft Standards

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Drafts Standards in WC Stage

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Draft Standards Completed WC Stage

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Finalized Draft Indian Standard

SI. No.	Doc No.	Title
<i>No Records Found</i>		

Finalized Draft Indian Standards under Print

SI. No.	Doc No.	Title
1	SSD 11 (26940)	E-COMMERCE- PRINCIPLES AND GUIDELINES FOR SELF-GOVERNANCE
2	SSD 11 (26943)	Transaction assurance in E-commerce Vocabulary

Total Published Standards:1 Total Standards Under development:2

Aspect Wise Report

Product : 0
Code of Practices : 0
Methods of Test : 0
Terminology : 0
Dimensions : 0
System Standard : 0
Safety Standard : 0
Others : 0
Service Specification : 0
Process Specification : 0
Unclassified : 1

Annexure-I :List of Indian Standards Withdrawn/Superseded

SI. No.	IS No. & Year	Title
<i>No Records Found</i>		

Annexure-II :List of Indian Product Standards

SI. No.	IS No. & Year	Title
<i>No Records Found</i>		