

***For Comments Only***

**Draft Indian Standard**

**Information and Documentation —  
Methods and Procedures for Assessing the Impact of Libraries**

**ICS 01.140.20**

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**NATIONAL FOREWORD**

*(Formal clauses to be added later on)*

The text of the International Standard has been approved as suitable for publication as an Indian Standard without deviations. Certain conventions are, however, not identical to those used in Indian Standards. Attention is particularly drawn to the following:

- a) Wherever the words 'International Standard' appear referring to this standard, they should be read as 'Indian Standard'.

In this adopted standard, reference appears to an International Standard for which no Indian Standard exists. The technical committee have reviewed the provisions of the following International standards referred in this standard and has decided that they are acceptable for use in conjunction with this standard:

<i>International Standard</i>	<i>Title</i>
ISO 2789:2013	Information and documentation — International library statistics

Annexes A, B, and C are for informative only.

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**Note:** The technical content of the document is not available on website. For details, please refer the corresponding ISO 16439: 2014 or kindly contact:

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## Scope

This International Standard defines terms for impact assessment of libraries and specifies methods for such assessment

- for the purpose of strategic planning and internal quality management of libraries;
- to facilitate comparison of library impact over time and between libraries of similar type and mission;
- to promote the libraries' role and value for learning and research, education and culture, social and economic life;
- to support political decisions on levels of service and strategic goals for libraries.

This International Standard considers the impact of libraries on individuals, institutions and society. It is applicable to all types of libraries in all countries. However, not all methods described in this International Standard apply to all libraries. Limitations on the applicability of individual methods are specified in the descriptions.

## Introduction

This International Standard provides guidance to the library community on methods for assessing the impact and value of libraries. It was developed in response to worldwide demand for specifications of library impact assessment.

The methods described in this International Standard do not reflect all possible methods or evaluation techniques, but are those seen to be most heavily used and that have proved most effective for assessing library impact. This International Standard is not intended to exclude the use of assessment methods not specified in it.

There are many different types of libraries, with different tasks and populations, having a range of unique characteristics (structure, funding, governance, etc.), and affected by a number of situational factors. Since there is such a wide variation around the world, it is important to understand that not all methods described in this International Standard are useful to all libraries.

[Annex A](#) of this International Standard gives examples of impact surveys. [Annex B](#) recommends a choice of methods for different purposes. [Annex C](#) describes the case that library impact is assessed within broader institutional and organisational assessment.