BUREAU OF INDIAN STANDARDS DRAFT FOR COMMENTS ONLY

Not to be reproduced without permission of BIS or use as Standard.

Doc: PGD 01 (27992) WC September 2025

भारतीय मानक मसौदा सार्वजनिक सूचना मार्गदर्शन प्रणाली — भाग ४: स्थापना और मूल्यांकन

Draft Indian Standard

Public Information Guidance Systems Part 4: Installation and Assessment

ICS 01.080.20

Basic Standards Sectional Committee, PGD 01	Last date for Comments: One month from	
	the date of circulation.	

NATIONAL FOREWORD

This Indian Standard (Part 4) which is identical with ISO 28564-4: 2023 'Public information guidance systems Part 4: Installation and assessment' issued by the International Organization for Standardization (ISO) will be adopted by the Bureau of Indian Standards on the recommendation of the Basic Standards Sectional Committee and approval of the Production and General Engineering Division Council.

This standard specifies principles, requirements and methods for the installation of public information guidance systems. It also provides guidelines on the assessments of the outcomes of public information guidance systems. This standard is applicable to the installation and assessment of public information guidance systems used in public places, such as bus and railway stations, airports, shopping centres, shops, hospitals, exhibition halls, sports and entertainment complexes, urban areas, parks, gardens and countryside, public attractions, museums and commercial office buildings.

This standard has been published in four parts. Other part in this series is:

Part 1	Public information guidance systems — Part 1: Design principles and
	element requirements for location plans, maps and diagrams
Part 2	Public information guidance systems Part 2: Guidelines for the design and
	use of location signs and direction signs
Part 3	Public information guidance systems Part 3: Guidelines for the design and
	use of information index signs

The text of ISO Standard has been approved as suitable for publication as an Indian Standard without deviations. Certain conventions are, however, not identical to those used in Indian Standards. Attention is particularly drawn to the following:

- a) Wherever the words 'International Standard' appear referring to this standard, they should be read as 'Indian Standard'.
- b) Comma (,) has been used as a decimal marker while in Indian Standards, the current practice is to use a point (.) as the decimal marker

In this adopted standard, reference appears to certain International Standards for which Indian Standards also exist. The corresponding Indian Standards, which are to be substituted in their respective places, are listed below along with their degree of equivalence for the editions indicated:

International Standard	Corresponding Indian Standard	Degree of Equivalence
ISO 3864-1 Graphical symbols — Safety colours and safety signs — Part 1: Design principles for safety signs and safety markings	IS 16449 (Part 1): 2018/ISO 3864-1: 2011 Graphical symbols — Safety Colours and safety signs — Part 1: Design principles for safety signs and safety markings	Identical
ISO 28564-1 Public information guidance systems: Part 1 design principles and element requirements for location plans, maps and diagrams	Part 1 design principles and	Identical
ISO 28564-2 Public information guidance systems Part 2: Guidelines for the design and use of location signs and direction signs	IS 16881 (Part 2): 2021/ISO 28564-2: 2016 Public information guidance systems Part 2: Guidelines for the design and use of location signs and direction signs	Identical
ISO 28564-3 Public information guidance systems Part 3: Guidelines for the design and use of information index signs	IS 16881 (Part 3): 2023/ISO 28564-3: 2019 Public information guidance systems Part 3: Guidelines for the design and use of information index signs	Identical

The technical committee has reviewed the provisions of the following International Standard referred in this adopted standard and has decided that it is acceptable for use in conjunction with this standard:

International Standard
ISO/TS 20559
Graphical symbols — Safety colours and safety signs — Guidance for the development and use of a safety signing system

For the purpose of deciding whether a particular requirement of this standard is complied with the final value, observed or calculated, expressing the result of a test or analysis shall be rounded off in accordance with IS 2: 2022 'Rules for rounding off numerical values (*second revision*)'. The number of significant places retained in the rounded off value should be the same as that of the specified value in this standard.

NOTE: The technical content of draft standard is not available on website. For details, please refer to ISO 28564-4: 2023 or contact:

Head

Production and General Engineering Department Bureau of Indian Standards 9 Bahadur Shah Zafar Marg New Delhi-110002 Email: pgd@bis.org.in Telefax:011-23234819