

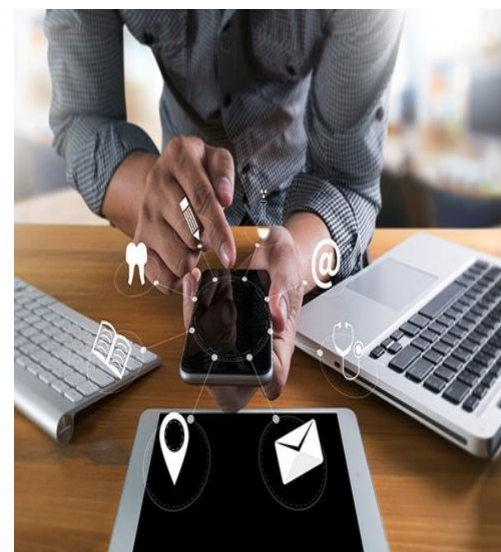


COMPENDIUM OF INDIAN STANDARDS ON

HEALTH AND MEDICAL VALUE TRAVEL SERVICES

Prepared by:

**SERVICE SECTOR
DEPARTMENT**



BUREAU OF INDIAN STANDARDS
NEW DELHI



INTRODUCTION

This compendium is a collection of Indian standards published by Bureau of Indian Standard in the field of Health and Medical Value Travel Services.

These standards are highlighting the requirements in context of quality, safety, ethical considerations, and patient-centric service delivery.

These standards are formulated by Health, Fitness and Sports Services Sectional Committee (SSD 05) and Medical Value Travel Services Sectional Committee (SSD 16) of BIS.

This compendium serves as a valuable resource for healthcare providers, travel facilitators, policy makers, and other stakeholders involved in ensuring efficient, safe, and high-quality health and medical travel experiences.

Indian Standards on Health and Medical Value Travel Services

1. IS 18655 : 2024 Gym Centre — Service Requirements

This standard specifies the minimum requirements of gym services to the individuals and/or groups including operational and functional requirements of gym, competence of gym trainer, privacy of members, safety and emergency action plan. This standard is applicable to all gym service providers excluding open gyms and mobile gyms.

2. IS 17913 : 2022 Yoga Centre — Service Requirements.

This standard specifies the service requirements related to operations, benchmarking, and infrastructures of yoga centres, including the minimum qualifications for Yoga wellness instructors and staff. This standard is applicable to the yoga centre used by general public for practicing Yoga for promotion of health and wellness. It is not applicable to universities, institutes/colleges, and Yoga training centres that offer academic courses such as certificates, diplomas, or degree programs in Yoga.

3. IS 17923 : 2022 Physical Activity, Sports and Injury Management — Guidelines for Safety in Educational Institutions and Community Sports Academies

This standard provides the guidelines for safety of participants involved in physical activity and sports including guidelines related to playground, layout, accessibility, maintenance, monitoring, entrapments, injury prevention for educational institutions and community sports academies.

The standard is intended for use by primary school teachers, middle and secondary school officials, community sports academies, equipment manufacturers, purchasers and installers, playground designers, architects, engineers and designers concerned with public playground safety.

4. IS/ISO 22956 : 2021 Healthcare Organization Management — Requirements for Patient-Centred Staffing

The standard provides requirements for patient-centred staffing in healthcare settings, ensuring services aligned with patient's needs, expectations, and outcomes. It is generic and applicable to any healthcare organization. This standard offers an opportunity for organizations to better understand and manage the complex interrelated processes within healthcare.

5. IS 19201 : 2025 Terminology for Medical Value Travel Services and Wellness Services

Establishing standardized terminology is crucial for ensuring the safe and effective delivery of medical tourism services. This standard defines key terms and definitions commonly used in the medical tourism industry, aiming to facilitate clear communication between service users and providers. It is designed to support users in navigating the complexities of the medical tourism landscape.

6. IS/ISO 21426 : 2018 Tourism and Related Services — Medical Spas — Service Requirements

This standard covers the requirements for the provision of quality services at medical spas which use natural healing waters (except sea water) and other natural resources. This standard does not cover decisions that correspond to the medical profession and does not apply to thalassotherapy centres or wellness spa centres. Its objective is to ensure quality, safety, and professionalism in service delivery.

7. IS 17942 : 2022 Tourism and Related Services — Medical Tourism — Service Requirements

This standard establishes the requirements and recommendations for facilitators and healthcare providers in medical tourism. This standard intends to ensure quality services are delivered for tourists in order to meet their expectations who are travelling for medical reasons as a primary motivation. This standard helps provide safe, fair, and good-quality services in India's growing medical tourism sector by defining the roles and responsibility of facilitators and healthcare providers.

*For further details of these Indian Standards, please visit **KNOW YOUR STANDARD** section of BIS website using the following link:*

https://www.services.bis.gov.in/php/BIS_2.0/bisconnect/knowyourstandards/indian_standards/isdetails