

Indian Standard

QUANTITATIVE METHODS IN PROCESS IMPROVEMENT — SIX SIGMA

PART 2 TOOLS AND TECHNIQUES

1 Scope

This part of ISO 13053 describes the tools and techniques, illustrated by factsheets, to be used at each phase of the DMAIC approach.

The methodology set out in Part 1 of ISO 13053 is generic and remains independent of any individual industrial or economic sector. This makes the tools and techniques described in this part applicable to any sector of activity and any size business seeking to gain a competitive advantage.