

## ***Indian Standard***

# **QUALITY MANAGEMENT — GUIDELINES FOR REALIZING FINANCIAL AND ECONOMIC BENEFITS**

### **1 Scope**

This International Standard provides guidelines for realizing financial and economic benefits from the application of the ISO 9000 quality management principles

NOTE These are herein referred to as "management principles"

This International Standard IS directed to top management of an organization and complements ISO 9004 for performance improvements It provides examples of achievable benefits and Identifies management methods and tools that are available to assist with the achievement of those benefits

This International Standard consists of guidelines and recommendations, and IS not intended for certification, regulatory or contractual use

### **2 Normative references**

The following referenced documents relate to the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 9000:2000, *Quality management systems — Fundamentals and vocabulary*