

SYNOPSIS OF INDIAN STANDARDS

Number and Title of the Indian Standard: **ISO 17679:2016 / Doc. No. 13534**

Tourism and related services — Wellness Spa — Service Requirements

a) Scope:

This document establishes the service requirements of a wellness spa, the main supporting processes and the quality of service to be provided to the client.

This document can be used by all types and sizes of wellness spas even if it is part of another activity (e.g. accommodation facilities, fitness centres and hospitals).

This document does not include any accommodation or food and beverage requirements.

This document does not apply to medical spas and thalassotherapy centres.

This document does not cover decisions that are related to medical professions, medical training or any religious aspects.

b) Salient features of content:

This document aims to define, establish and develop the quality requirements of the wellness spa services, in order for them to be monitored, as well as to provide guidelines for the selection of the relevant measurement methods, to ensure their effectiveness and adaptation.

The addition of a variety of wellness programs or treatments can help to further encourage the individual on a journey of self-discovery to the destination of rejuvenation, living longer and happier.

c) Types/grades/classes, if any covered in the standard:

Not Applicable

d) Disclaimer (to be automatically provided by the program/software)